



Case Study • Nationwide POS Refresh



2,114 stores refreshed over two straight years.

Walgreens replaced point-of-sale hardware chainwide.

THE CHALLENGE

A chain-wide point-of-sale refresh at pharmacy retail means working in stores that fill prescriptions all day. Every register touched has to be back in service before the store opens, at a pace that holds for years rather than weeks, across 2,114 locations.

WHAT PRIME-NET DID

Prime-Net delivered the POS refresh for Toshiba at 2,114 Walgreens stores, sustaining roughly 20 stores per week for two straight years. The same scope, the same install standard, and the same closeout requirements applied at store 2,114 as at store one.

THE RESULT

The full chain was refreshed on a continuous schedule, with one partner carrying the program end to end instead of handing it between vendors as it moved across the country.

2,114

STORES
COMPLETED

~20

STORES
PER WEEK

2

YEARS OF
CONTINUOUS RUN

1

STANDARD AT
EVERY SITE

SCOPE DELIVERED

- POS hardware refresh at 2,114 Walgreens stores
- Sustained pace of roughly 20 stores per week
- Consistent install standard and closeout at every site
- Work scheduled around pharmacy operating hours
- Delivered in partnership with Toshiba