No More 'Ruff' Calls: Prime-Net's Seamless Tech Solution for Animal Doctors of South Tampa

At a glance

In the heart of South Tampa, Animal Doctors veterinary clinic was gearing up for a significant transition. They decided to switch their phone system to a Voice over Internet Protocol (VoIP), heralding a new era of efficient and versatile communication.

50-75% SAVINGS
From Regular Phone Lines

4.2 - 4.5
mean opinion score

INCREASED SCALABILITY

prime-net

🏢 Technology Deployment

🌐 www.prime-net.net

📍 Flowery Branch Ga

CHALLENGE

The transition to a VoIP system, while promising enhanced efficiency and versatility, presented a technological hurdle for the Animal Doctors clinic. An initial site assessment disclosed a considerable gap - the clinic's infrastructure lacked the necessary nine data jacks to support the new VoIP service. The challenge was not just about finding a service provider, but finding one that could offer a reliable, custom-fit solution that resonated with their unique requirements.

SOLUTION

That's when Prime-Net, a division of Prime Retail Services, stepped in. Backed by a team of seasoned IT experts, Prime-Net was poised to address the distinct needs of the Animal Doctors clinic.
Prime-Net's solution was accurate, streamlined, and effective: they installed, labeled, and verified nine new data lines. This careful approach ensured the clinic was prepared for an effortless shift to the new VoIP system. The meticulous process provided the clinic with assurance that the communication upgrade would be executed flawlessly.

Cost Efficiency   **Enhanced Functionality**   **Flexibility and Mobility**

BENEFITS

1 **Reliability**
Hardwired connections often provide a more consistent and reliable connection, essential for critical services like VoIP, which the clinic heavily relies on for communications.

2 **Security**
Hard lines offer superior security compared to Wi-Fi, which can be crucial for protecting sensitive client and patient data.

3 **Decreased Interference**
In a veterinary clinic, various equipment could potentially interfere with a Wi-Fi signal. Hard lines bypass this issue.